

The City of Deland is pleased to announce the implementation of our automated IVR.

This telephone system allows 24-hour access to schedule inspections, cancel inspections, obtain inspection results, and pay inspection fees. This brochure will provide you with instructions that will help to familiarize you with the IVR system before you call.

When first using the system, please listen carefully to the entire message at each step of the system. There will be prompts that will guide you through each step of the process.

Helpful Hints

You will need your Permit Number & Inspection codes to use the IVR to schedule or cancel an inspection.

If you enter an incorrect permit number or information, you may press the (#) pound key and the system will return to the previous prompt.

If you are using a portable or cellular phone, make sure you have a clear connection to prevent any interruptions or problems when using the IVR.

Once you become familiar with the system, you will find that it is not necessary to wait for the entire message to be completed before entering a prompt.

FROM THE MAIN MENU:

Press 1 - Schedule an Inspection
Press 2 - Cancel or Re Schedule an Inspection
Press 3 - Obtain Inspection Results
Press 6 - (Se Habla Espanol)
Press 0 - Speak to an Operator
Press * - General Information
Press # - End this Call

When Scheduling or Cancelling Inspections you will need the last 6 digits of your permit number. Be sure to press the # key after entering the permit number. IVR will confirm this permit by speaking back the site address. Enter the 4 digit code for the type of inspection you are scheduling.

Example - Pressing 5000 would schedule a Beam Inspection

AFTER YOU HAVE SCHEDULED THE INSPECTION YOU WILL BE ABLE TO:

Leave an important message for the inspector.
Get a confirmation number for this inspection request
Request another Inspection
Pay Inspection Fees using Visa or MasterCard
Return to Main Menu

USER'S GUIDE FOR RESIDENTIAL PERMITS

INTERACTIVE VOICE RESPONSE SYSTEM
(IVR)

CITY OF DELAND
FLORIDA



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RESIDENTIAL INSPECTION CODES**Building/Structural**

5000 Beam
5002 Buck Or Window/Door Install
5004 Building Final
5006 Building Miscellaneous
5008 Combination Final
5010 Combination Framing
5012 Combination Miscellaneous
5014 Completion
5016 Concrete Column
5018 Concrete Deck
5020 Concrete Roof Deck
5022 Concrete Wall
5024 Deck
5026 Demolition Building Final
5028 Demolition Combination Final
5030 Exterior Lathe
5032 Fireplace @ Damper Height
5034 Fireplace Final
5036 Fireplace Footing
5038 Footing
5040 Foundation
5042 Hurricane Protection *In-Progress*
5044 Hurricane Tie-Down
5046 ICF Wall
5048 Insulation
5050 Lintel
5052 Manufactured Fire Place Final!
5054 Masonry Column
5056 Masonry Veneer
5058 Monolithic Slab
5060 Open Wood Floor Framing
5062 Open Wood Floor Rough Plumbing
5064 Pad Footing
5066 Post Embedment-In-Progress
5068 Prevention Building
5070 Prevention Combination
5072 Rated Assembly
5074 Roof Framing
5076 Retention wall
5078 Shed Utility Building
5080 Siding
5082 Slab
5084 Stem Wall Type Slab
5086 Strip Footing
5088 Structural Framing
5090 Tie-Back
5092 Wall Sheathing
5094 Wallboard

Electrical

1002 Demolition Electrical
1006 Electrical Final
1008 Electrical Miscellaneous
1010 Electrical Rough-In
1012 Prevention Electrical
1000 Residential Early Power
1016 Special Electrical Inspection
1018 Temporary Electrical Pole
1020 Temporary Underground Electrical

Plumbing

4000 Demolition Plumbing
4002 Plumbing Final
4004 Plumbing Miscellaneous
4006 Plumbing Rough-In
4008 Prevention Plumbing
4010 Sewer Connection
4012 Underground Plumbing

Mechanical

2500 Demolition Mechanical
2502 Exhaust Hood & Duct
2504 Mechanical Final
2506 Mechanical Miscellaneous
2508 Mechanical Rough-In
2510 Prevention Mechanical
2512 Rated Assembly Hood & Duct

LP/Natural Gas

2000 Demolition Gas
2002 Gas Final
2004 Gas Miscellaneous
2006 Gas Rough-In

Re-Roofing

4500 Roof Final
4502 Roof In-Progress
4504 Roof Sheathing
4506 Roof Underlayment

Swimming Pool

7000 Pool Rough Electric
7002 Pool Rough Plumbing
7004 Pool Alarm Pre-fill
7006 Pool Barrier Pre-fill
7008 Pool Building Deck
7010 Pool Building Final
7012 Pool Combination Deck
7014 Pool Combination Final
7016 Pool Combination Pre-fill
7018 Pool Electric
7020 Pool Electric Final
7022 Pool Piping And Electric

Swimming Pool Can't

7026 Pool Plumbing Final
7028 Pool Shell
7030 Pool Steel & Ground

Manufactured Buildings

3000 Manufactured Bldg Building Final
3002 Manufactured Bldg Building Set-Up
3004 Manufactured Bldg Combination Final
3006 Manufactured Bldg Combination Set-Up
3008 Manufactured Bldg Electrical Final
3010 Manufactured Bldg Electrical Rough-In
3012 Manufactured Bldg Gas Final
3014 Manufactured Bldg Gas Rough-In
3016 Manufactured Bldg Mechanical Final
3018 Manufactured Bldg Mechanical Rough-In
3020 Manufactured Bldg Plumbing Final
3022 Manufactured Bldg Plumbing Rough-In

Other/Miscellaneous

3500 Aluminum Final
3502 Antenna
3504 Bldg Business Tax
3506 Electric Business Tax
3508 Fence Miscellaneous
3510 Fire Business Tax
3512 Generator Rough
3514 Generator Final
3516 Generator Gas Rough
3518 Generator Gas Final
3520 Pre-Moving Bldg
3522 Pre-Moving Electrical
3524 Pre-Moving Mechanical
3526 Pre-Moving Plumbing
3528 Solar Rough
3530 Solar Final
3532 Solar Electrical Rough
3534 Solar Electrical Final
3536 Solar Mechanical Rough
3538 Solar Mechanical Final
3540 Solar Plumbing Rough
3542 Solar Plumbing Final
3544 Tank Building Final
3546 Tank Electricity Final

Site Inspections

6500 Driveway
6502 Tree Final
6504 Wetland Final
6506 Sidewalk