

The City of Deland is pleased to announce the implementation of our automated IVR.

This telephone system allows 24-hour access to schedule inspections, cancel inspections, obtain inspection results, and pay inspection fees. This brochure will provide you with instructions that will help to familiarize you with the IVR system before you call.

When first using the system, please listen carefully to the entire message at each step of the system. There will be prompts that will guide you through each step of the process.

#### **Helpful Hints**

You will need your Permit Number & Inspection codes to use the IVR to schedule or cancel an inspection.

If you enter an incorrect permit number or information, you may press the (#) pound key and the system will return to the previous prompt.

If you are using a portable or cellular phone, make sure you have a clear connection to prevent any interruptions or problems when using the IVR.

Once you become familiar with the system, you will find that it is not necessary to wait for the entire message to be completed before entering a prompt.

#### **FROM THE MAIN MENU:**

Press 1 - Schedule an Inspection  
Press 2 - Cancel or re-schedule an Inspection  
Press 3 - Obtain Inspection Results  
Press 6 - (Se Habla Espanol)  
Press 0 - Speak to an Operator  
Press \* - General Information  
Press # - End this Call

When Scheduling or Cancelling Inspections you will need the last 6 digits of your permit number. Be sure to press the # key after entering the permit number. IVR will confirm this permit by speaking back the site address.

Enter the 4 digit code for the type of inspection you are scheduling.

Example - Pressing 5200 would schedule a Beam Inspection

#### **AFTER YOU HAVE SCHEDULED THE INSPECTION YOU WILL BE ABLE TO:**

Leave an important message for the inspector.  
Get a confirmation number for this inspection request  
Request another Inspection  
Pay Inspection Fees using Visa or MasterCard  
Return to Main Menu

# **USER'S GUIDE FOR COMMERCIAL PERMITS**

INTERACTIVE VOICE RESPONSE SYSTEM  
(IVR)

**CITY OF DELAND  
FLORIDA**



**Community Development  
Department  
Building Division  
120 S. Florida Aveune  
Deland, FL 32720**

**Office (386) 626-7007  
Fax (386) 626-7135  
Inspection Line (386) 626-7035  
website [www.deland.org](http://www.deland.org)**

**COMMERCIAL INSPECTION CODES****Building/Structural**

5200	Beam
5202	Buck Or Window/Door Install
5204	Building Final
5206	Building Miscellaneous
5208	Combination Final
5210	Combination Framing
5212	Combination Miscellaneous
5214	Completion
5216	Concrete Column
5218	Concrete Deck
5220	Concrete Roof Deck
5222	Concrete Wall
5224	Deck
5226	Demolition Building Final
5228	Demolition Combination Final
5230	Exterior Lathe
5232	Fireplace @ Damper Height
5234	Fireplace Final
5236	Fireplace Footing
5238	Footing
5240	Foundation
5242	Hurricane Protection
5244	Hurricane Tie-Down
5246	ICF Wall
5248	Insulation
5250	Lintel
5252	Masonry Column
5254	Masonry Veneer
5256	Monolithic Slab
5258	Open Wood Floor Framing
5260	Open Wood Floor Rough Plumb
5262	Pad Footing
5264	Post <i>Embedment-In-Progress</i>
5266	Prevention Building
5268	Prevention Combination
5270	Rated Assembly
5272	Roof Framing
5274	Retention Wall

**Building/Structural**

5276	Shed Utility Building
5278	Siding
5280	Slab
5282	Stem Wall Type Slab
5284	Strip Footing
5286	Structural Framing
5288	Tie-Back
5290	Wall Sheathing
5292	Wallboard
5294	Wall Framing

**Electrical**

1050	Commercial Early Power
1052	Demolition Electrical
1056	Electrical Final
1058	Electrical Miscellaneous
1060	Electrical Rough-In
1062	Prevention Electrical
1066	Special Electrical Inspection
1068	Temporary Electrical Pole
1070	Temporary Underground Elec

**Plumbing**

4050	Demolition Plumbing
4052	Plumbing Final
4054	Plumbing Miscellaneous
4056	Plumbing Rough-In
4058	Prevention Plumbing
4060	Sewer Connection Final
4062	Underground Plumbing

**Mechanical**

2550	Demolition Mechanical
2552	Exhaust Hood & Duct
2554	Manufactured Fire Place Final
2556	Mechanical Final
2558	Mechanical Miscellaneous
2560	Mechanical Rough-In
2562	Prevention Mechanical
2564	Rated Assembly Hood & Duct

**LP/Natural Gas**

2030	Demolition Gas
2032	Gas Final
2034	Gas Miscellaneous
2036	Gas Rough-In

**Re-Roofing**

4530	Roof Final
4532	Roof In-Progress
4534	Roof Sheathing
4536	Roof Underlayment

**Swimming Pool**

7100	Pool 2nd Electric
7102	Pool 2nd Plumbing
7104	Pool Alarm Pre-fill
7106	Pool Barrier Pre-fill
7108	Pool Building Deck
7110	Pool Building Final
7112	Pool Combination Deck
7114	Pool Combination Final
7116	Pool Combination Pre-fill

**Swimming Pool (continued)**

7118	Pool Electric
7120	Pool Electric Final
7122	Pool Piping And Electric
7124	Pool Plumbing
7126	Pool Plumbing Final
7128	Pool Shell
7130	Pool Steel & Ground

**Manufactured Buildings**

3050	Manufactured Bldg Building Final
3052	Manufactured Bldg Building Set-Up
3054	Manufactured Bldg Combination Final
3056	Manufactured Bldg Combination Set-Up

**Other/Miscellaneous**

3500	Aluminum Final
3502	Antenna
3508	Fence Miscellaneous
3512	Generator Rough
3514	Generator Final
3516	Generator Gas Rough
3518	Generator Gas Final
3520	Pre-Moving Bldg
3528	Solar Rough
3530	Solar Final
3544	Tank Building Final
3546	Tank Electrical Final
3548	Sign Miscellaneous
3550	Sign Electrical
3552	Sign Final